

Citrix Xenapp And Xendesktop Fast Track

This book briefly discusses the work of desktop delivery controller mechanisms followed by its installation process, integration process of XenDesktop with Microsoft Active Directory, and the configuration of the desktop delivery controller ...

Design and implement Citrix farms based on XenApp 6.5.

... **XenApp** configuration changes **Track** changes made to the **XenApp** farm, by whom, and at what time to simplify and accelerate troubleshooting. Configuration logging is invaluable for auditing and ensuring accountability when multiple ...

This book will provide you with the technical skills you need to successfully design, set up, and maintain a XenDesktop® environment.

Learn how to deploy and configure all the available Citrix NetScaler features with the best practices and techniques you need to know About This Book Implement and configure all the available NetScaler Application Delivery features and ...

If you are a Citrix® engineer, a virtualization consultant, or an IT project manager with prior experience of using Citrix XenApp® and related technologies for desktop virtualization and want to further explore the power of XenApp® for ...

Style and approach This helpful guide to troubleshooting NetScaler is delivered in a comprehensive and easy-to-follow manner. The topics in the book adopt a step-by-step approach.

This comprehensive volume provides the background that IT administrators and developers need in order to start using PowerShell automation in exciting new ways.

This book provides start-to-finish coverage and expert guidance on everything you need to get your system up to date.

This book recounts the original promise of VDI (virtual desktop infrastructure) and why the reality fell short.

Conquer Windows Server 2012 R2 virtualization--from the inside out!

Style and approach This book covers the complex topic of managing performance and capacity in an easy-to-follow style. It relates real-world scenarios to topics in order to help you implement the book's teachings on the go.

This is the definitive real-world guide to Microsoft System Center 2012, Microsoft's newest and most powerful version of System Center.

The book introduces the principles of distributed and parallel computing underlying cloud architectures and specifically focuses on virtualization, thread programming, task programming, and map-reduce programming.

This two volume set (CCIS 901 and 902) constitutes the refereed proceedings of the 4th International Conference of Pioneering Computer Scientists, Engineers and Educators, ICPCSEE 2018 (originally ICYCSEE) held in Zhengzhou, China, in ...

This book is aimed at pre-sales and post-sales technical support and marketing and storage administrators.

Learn advanced desktop virtualization techniques and strategies and dive deeper into VMware Horizon 7, take responsibility for optimizing your end user experience About This Book Build better virtualized services for your users with VMware ...

The twelfth edition focuses on the major changes that have been made in information technology over the past two years, and includes new opening, closing, and Interactive Session cases.

This is no small task considering the market saturation of Windows Server and the rate at which it is attacked by malicious hackers. According to IDC, Windows Server runs 38% of all network servers.

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Merely said, the Citrix Xenapp And Xendesktop Fast Track is universally compatible with any devices to read

IBM FlashSystem 5200 Product Guide 2022-07-22 Aldo Araujo Fonseca This IBM® Redbooks® Product Guide publication describes the IBM FlashSystem® 5200 solution, which is a next-generation IBM FlashSystem control enclosure. It is an NVMe end-to-end platform that is targeted at the entry and midrange market and delivers the full capabilities of IBM FlashCore® technology. It also provides a rich set of software-defined storage (SDS) features that are delivered by IBM Spectrum® Virtualize, including the following features: Data reduction and deduplication Dynamic tiering Thin provisioning Snapshots Cloning Replication Data copy services Transparent Cloud Tiering IBM HyperSwap® including 3-site replication for high availability (HA) Scale-out and scale-up configurations further enhance capacity and throughput for better availability. The IBM FlashSystem 5200 is a high-performance storage solution that is based on a revolutionary 1U form factor. It consists of 12 NVMe Flash Devices in a 1U storage enclosure drawer with full redundant canister components and no single point of failure. It is designed for businesses of all sizes, including small, remote, branch offices and regional clients. It is a smarter, self-optimizing solution that requires less management, which enables organizations to overcome their storage challenges. Flash has come of age and price point reductions mean that lower parts of the storage market are seeing the value of moving over to flash and NVMe--based solutions. The IBM FlashSystem 5200 advances this transition by providing incredibly dense tiers of flash in a more affordable package. With the benefit of IBM FlashCore Module compression and new QLC flash-based technology becoming available, a compelling argument exists to move away from Nearline SAS storage and on to NVMe. With the release of IBM FlashSystem 5200 Software V8.4, extra functions and features are

available, including support for new Distributed RAID1 (DRAID1) features, GUI enhancements, Redirect-on-write for Data Reduction Pool (DRP) snapshots, and 3-site replication capabilities. This book is aimed at pre-sales and post-sales technical support and marketing and storage administrators.

Citrix XenDesktop Implementation 2010-10-29 Gareth R. James Citrix XenDesktop Implementation explores the implementation of Citrix XenDesktop, a virtual desktop infrastructure solution. After introducing the desktop virtualization, the book discusses the installation of a desktop delivery controller through advanced XenDesktop Client Settings. This book briefly discusses the work of desktop delivery controller mechanisms followed by its installation process, integration process of XenDesktop with Microsoft Active Directory, and the configuration of the desktop delivery controller. It then examines the process of installing the virtual desktop onto the server infrastructure, and it follows the installation and integration onto Xen Server, Hyper-V, and VMware hypervisors. Furthermore, it discusses the advanced configuration settings. The book covers the installation of the Citrix Provisioning Server and its fundamental configuration. It also explores the configuration of Citrix XenApp for Application provisioning, the integration of virtual applications, and the implementation of virtual profiles into the virtual desktop. The book concludes by explaining the advanced XenDesktop client settings on audio, video, and peripherals. Ideal one-stop handbook for implementing a Citrix XenDesktop virtual desktop solution Includes all technical details required for you to evaluate how Citrix XenDesktop would integrate into your existing environment Covers integration with VMware ESX/vSphere, Microsoft Hyper-V including System Center Virtual Machine Manager (SCVMM) and Citrix XenServer

Mastering Cloud Computing 2013-04-05 Rajkumar Buyya Mastering Cloud Computing is designed for undergraduate students learning to develop cloud computing applications. Tomorrow's applications won't live on a single computer but will be deployed from and reside on a virtual server, accessible anywhere, any time. Tomorrow's application developers need to understand the requirements of building apps for these virtual systems, including concurrent programming, high-performance computing, and data-intensive systems. The book introduces the principles of distributed and parallel computing underlying cloud architectures and specifically focuses on virtualization, thread programming, task programming, and map-reduce programming. There are examples demonstrating all of these and more, with exercises and labs throughout. Explains how to make design choices and tradeoffs to consider when building applications to run in a virtual cloud environment Real-world case studies include scientific, business, and energy-efficiency considerations

Citrix XenApp® 7.5 Desktop Virtualization Solutions 2014-10-21 Andy Paul If you are a Citrix® engineer, a virtualization consultant, or an IT project manager with prior experience of using Citrix XenApp® and related technologies for desktop virtualization and want to further explore the power of XenApp® for flawless desktop virtualization, then this book is for you.

Data Science 2018-09-10 Qinglei Zhou This two volume set (CCIS 901 and 902) constitutes the refereed proceedings of the 4th International Conference of Pioneering Computer Scientists, Engineers and Educators, ICPCSEE 2018 (originally ICYCSEE) held in Zhengzhou, China, in September 2018. The 125 revised full papers presented in these two volumes were carefully reviewed and selected from 1057 submissions. The papers cover a wide range of topics related to basic theory and techniques for data science including mathematical issues in data science, computational theory for data science, big data management and applications, data quality and data preparation, evaluation and measurement in data science, data visualization, big data mining and knowledge management, infrastructure for data science, machine learning for data science, data security and privacy, applications of data science, case study of data science, multimedia data management and analysis, data-driven scientific research, data-driven bioinformatics, data-driven healthcare, data-driven management, data-driven eGovernment, data-driven smart city/planet, data marketing and economics, social media and recommendation systems, data-driven security, data-driven business model innovation, social and/or organizational impacts of data science.

Mastering NetScaler VPX™ 2015-11-23 Rick Roetenberg Learn how to deploy and configure all the available Citrix NetScaler features with the best practices and techniques you need to know About This Book Implement and configure all the available NetScaler Application Delivery features and monitor NetScaler VPX performance in your environment Packed with real-world NetScaler deployment scenarios to help you see the configuration principles in action Integrate NetScaler with other Citrix technologies, including CloudBridge, Application Delivery Controller, HDX Insight, and Command Center Who This Book Is For If you're an administrator with prior experience using NetScaler then you have everything you need to make the most of this book. What You Will Learn Configure the more commonly used NetScaler VPX features such as basic load balancing, authentication, NetScaler Gateway, and StoreFront Configure the AppExpert features such as Responder, Rewrite, AppExpert templates, parsing HTTP, TCP, and UDP data Integrate NetScaler with other Citrix technologies such as CloudBridge, Insight Center, and Command Center Optimize traffic using caching, front-end optimization, and compression Dive deep in the security, caching, and compression enhancements Protect your environment with AAA and Application Firewall, or from HTTP DDoS attacks Troubleshoot an environment using tools such as TaaS and WireShark In Detail Citrix NetScaler is one of the best Application Delivery Controller products in the world. The Application Delivery Controllers are commonly used for load balancing purposes, to optimize traffic, and to perform extra security settings. This book will give you an insight into all the available features that the Citrix NetScaler appliance has to offer. The book will start with the commonly used NetScaler VPX features, such as load balancing and NetScaler Gateway functionality. Next, we cover features such as Responder, Rewrite, and the AppExpert templates, and how to configure these features. After that, you will learn more about the other available Citrix technologies that can interact with Citrix NetScaler. We also cover troubleshooting, optimizing traffic, caching, performing protection using Application Firewall, and denying HTTP DDoS attacks for web services. Finally, we will demonstrate the different configuration principles real-world Citrix NetScaler deployment scenarios. Style and approach This easy-to-follow guide explains as much as possible about each feature and its configuration. Each topic is explained sequentially in the process of configuring and deploying the feature.

Getting Started with Citrix XenApp 6.5 2012-07-26 Guillermo Musumeci Design and implement Citrix farms based on XenApp 6.5.

Troubleshooting NetScaler 2016-04-29 Raghu Varma Tirumalaraju Gain essential knowledge and keep your NetScaler environment in top form About This Book Learn how the main features - Load Balancing, Content Switching, GSLB, SSL offloading, AAA, AppFirewall, and Gateway work under the hood using vividly explained flows and traces Explore the NetScaler layout and the various logs, tools and methods available to help you when it's time to debug An easy-to-follow guide, which will walk you through troubleshooting common issues in your NetScaler environment Who This Book Is For This book is aimed at NetScaler administrators who have a basic understanding of the product but are looking for deeper exposure and guidance in identifying and fixing issues to keep their application environment performing optimally. What You Will Learn Troubleshoot traffic management features such as load balancing, SSL, GSLB and content switching Identify issues with caching and compression Deal with authentication issues when using LDAP, RADIUS, certificates, Kerberos and SAML Diagnose NetScaler high availability and networking issues Explore how application firewall protections work and how to avoid false positives Learn about NetScaler Gateway integration issues with

XenApp, XenDesktop, and XenMobile Deal with NetScaler system-level issues Discover the NetScaler troubleshooting tools In Detail NetScaler is a high performance Application Delivery Controller (ADC). Making the most of it requires knowledge that straddles the application and networking worlds. As an ADC owner you will also likely be the first person to be solicited when your business applications fail. You will need to be quick in identifying if the problem is with the application, the server, the network, or NetScaler itself. This book provides you with the vital troubleshooting knowledge needed to act fast when issues happen. It gives you a thorough understanding of the NetScaler layout, how it integrates with the network, and what issues to expect when working with the traffic management, authentication, NetScaler Gateway and application firewall features. We will also look at what information to seek out in the logs, how to use tracing, and explore utilities that exist on NetScaler to help you find the root cause of your issues. Style and approach This helpful guide to troubleshooting NetScaler is delivered in a comprehensive and easy-to-follow manner. The topics in the book adopt a step-by-step approach.

Securing Windows Server 2008 2008-07-01 Aaron Tiensivu Microsoft hails the latest version of its flagship server operating system, Windows Server 2008, as "the most secure Windows Server ever". However, to fully achieve this lofty status, system administrators and security professionals must install, configure, monitor, log, and troubleshoot a dizzying array of new features and tools designed to keep the bad guys out and maintain the integrity of their network servers. This is no small task considering the market saturation of Windows Server and the rate at which it is attacked by malicious hackers. According to IDC, Windows Server runs 38% of all network servers. This market prominence also places Windows Server at the top of the SANS top 20 Security Attach Targets. The first five attack targets listed in the SANS top 20 for operating systems are related to Windows Server. This doesn't mean that Windows is inherently less secure than other operating systems; it's simply a numbers game. More machines running Windows Server. More targets for attackers to hack. As a result of being at the top of the "most used" and "most hacked" lists, Microsoft has released a truly powerful suite of security tools for system administrators to deploy with Windows Server 2008. This book is the comprehensive guide needed by system administrators and security professionals to master seemingly overwhelming arsenal of new security tools including: 1. Network Access Protection, which gives administrators the power to isolate computers that don't comply with established security policies. The ability to enforce security requirements is a powerful means of protecting the network. 2. Enhanced solutions for intelligent rules and policies creation to increase control and protection over networking functions, allowing administrators to have a policy-driven network. 3. Protection of data to ensure it can only be accessed by users with the correct security context, and to make it available when hardware failures occur. 4. Protection against malicious software with User Account Control with a new authentication architecture. 5. Increased control over your user settings with Expanded Group Policy. ...to name just a handful of the new security features. In short, Windows Server 2008 contains by far the most powerful and complex suite of security tools ever released in a Microsoft Server product. Securing Windows Server 2008 provides system administrators and security professionals with the knowledge they need to harness this power. * Describes new technologies and features in Windows Server 2008, such as improvements to networking and remote access features, centralized server role management, and an improved file system. * Outlines steps for installing only the necessary components and subsystems of Windows Server 2008 in your environment. No GUI needed. * Describes Windows Server 2008's security innovations, such as Network Access Protection, Federated Rights Management, and Read-Only Domain Controller * Includes coverage of monitoring, securing, and troubleshooting Windows Server 2008 * Covers Microsoft's Hyper-V virtualization technology, which is offered as an add-on to four of the eight versions of Windows Server 2008 and as a stand-alone product

Management Information Systems 2004 Kenneth C. Laudon Management Information Systems provides comprehensive and integrative coverage of essential new technologies, information system applications, and their impact on business models and managerial decision-making in an exciting and interactive manner. The twelfth edition focuses on the major changes that have been made in information technology over the past two years, and includes new opening, closing, and Interactive Session cases.

Virtualizing Desktops and Apps with Windows Server 2012 R2 Inside Out 2015-04-23 Byron Wright Conquer Windows Server 2012 R2 virtualization--from the inside out! Dive into Windows Server 2012 R2 virtualization--and really put your systems expertise to work. Focusing on both virtual desktop infrastructure and virtualized applications, this supremely organized reference packs hundreds of timesaving solutions, tips, and workarounds. Discover how the experts tackle Windows virtualization--and challenge yourself to new levels of mastery. Use virtualization to prevent business disruption, help improve security, simplify upgrades, and support mobile users Plan and deploy User State Virtualization for a consistent experience across locations and devices Define users, applications, and scenarios for any virtualization project Compare and deploy both session-based and virtual machine-based (VM-based) desktops Configure Client Hyper-V and work with VMs in a Client Hyper-V environment Install, design, configure, and administer Microsoft Application Virtualization (App-V) infrastructure and clients Sequence applications for efficient and reliable deployment Help secure remote access to virtual desktops with Remote Desktop Gateway (RD Gateway) Plan and implement pooled and personal desktops Monitor virtualized apps and desktops for health and performance

The VDI Delusion 2012-05-10 Brian S. Madden This book recounts the original promise of VDI (virtual desktop infrastructure) and why the reality fell short. It shows how to step back and figure out what problems we're really trying to solve, including when it makes sense to use desktop virtualization and VDI and when to stay with traditional desktops, and closes with a look at the world beyond Windows and what real steps we can take today to create the future enterprise desktop.

Mastering Citrix® XenDesktop® 2015-06-30 Govardhan Gunnala Nowadays, many organizations are moving toward desktop virtualization. Citrix® XenDesktop® is the most comprehensive solution to implement a scalable and high performance virtual desktop environment. This book will provide you with the technical skills you need to successfully design, set up, and maintain a XenDesktop® environment. This book will introduce you to the main components of a XenDesktop® infrastructure and covers how to design and install them. Through each chapter, you will quickly learn how to configure your virtual desktop environment in order to meet specific end user requirements, giving your users the freedom to work from anywhere and from any device while virtual desktops and apps are centrally maintained in your data center.

Mastering System Center Configuration Manager 2016-12-29 Santos Martinez Get up to date quickly with clear, expert coverage of SCCM 2016 Mastering System Center Configuration Manager provides comprehensive coverage of Microsoft's powerful network software deployment tool, with a practical hands-on approach. Written by Santos Martinez, Peter Daalmans, and Brett Bennett, this guide walks you through SCCM 2016 with in-depth explanations anchored in real-world applications to get you up to speed quickly. Whether you're planning a new installation or migrating from a previous version of Configuration Manager, this book provides clear instruction and expert insight to get the job done right. Fully aligned with the latest release, the discussion covers the newest tools and features with examples that illustrate utility in a variety of contexts. System Center Configuration Manager (formerly SMS) is one of Microsoft's flagship products; the 2016 release has been updated with better Windows 10 and Windows Server 2016 compatibility, improved tools for managing non-Microsoft mobile devices in the cloud, and more. This book provides start-to-finish coverage and expert guidance on everything you need to get your system up to date. Deploy software and

operating systems Automate processes and customize configurations Monitor performance and troubleshoot issues Manage security in the cloud and on Virtual Machines SCCM 2016 improves your ability to handle the bring-your-own-device influx in managing mobile, streamlining the latest hiccup right into the everyday workflow. Mastering System Center Configuration Manager provides the practical coverage you need to get up and running seamlessly.

VMware Performance and Capacity Management 2016-03-31 Iwan 'e1' Rahabok Master SDDC Operations with proven best practices About This Book Understand the drawbacks of the traditional paradigm and management that make operations difficult in SDDC Master performance and capacity management in Software-Defined Data Center Operationalize performance and capacity monitoring with proven dashboards Who This Book Is For This book is primarily for any system administrator or cloud infrastructure specialist who is interested in performance management and capacity management using VMware technologies. This book will also help IT professionals whose area of responsibility is not VMware, but who work with the VMware team. You can be Windows, Linux, Storage, or Network team; or application architects. Note that prior exposure to the VMware platform of data-center and cloud-based solutions is expected. What You Will Learn Simplify the task of performance and capacity management Master the counters in vCenter and vRealize Operations and understand their dependency on one another Educate your peers and management on SDDC Operations Complete your SDDC monitoring to include non-VMware components Perform SDDC performance troubleshooting Explore real-life examples of how super metric and advanced dashboards Introduce and implement a Performance SLA Accomplish your Capacity Management by taking into service tiering and performance SLA In Detail Performance management and capacity management are the two top-most issues faced by enterprise IT when doing virtualization. Until the first edition of the book, there was no in-depth coverage on the topic to tackle the issues systematically. The second edition expands the first edition, with added information and reorganizing the book into three logical parts. The first part provides the technical foundation of SDDC Management. It explains the difference between a software-defined data center and a classic physical data center, and how it impacts both architecture and operations. From this strategic view, it zooms into the most common challenges—performance management and capacity management. It introduces a new concept called Performance SLA and also a new way of doing capacity management. The next part provides the actual solution that you can implement in your environment. It puts the theories together and provides real-life examples created together with customers. It provides the reasons behind each dashboard, so that you get the understanding on why it is required and what problem it solves. The last part acts as a reference section. It provides a complete reference to vSphere and vRealize Operations counters, explaining their dependencies and providing practical guidance on the values you should expect in a healthy environment. Style and approach This book covers the complex topic of managing performance and capacity in an easy-to-follow style. It relates real-world scenarios to topics in order to help you implement the book's teachings on the go.

Windows PowerShell 2.0 Bible 2011-09-26 Thomas Lee Here's the complete guide to Windows PowerShell 2.0 for administrators and developers Windows PowerShell is Microsoft's next-generation scripting and automation language. This comprehensive volume provides the background that IT administrators and developers need in order to start using PowerShell automation in exciting new ways. It explains what PowerShell is, how to use the language, and specific ways to apply PowerShell in various technologies. Windows PowerShell is Microsoft's standard automation tool and something that every Windows administrator will eventually have to understand; this book provides the background necessary to apply PowerShell automation. Covers how to use the language and specific ways to apply PowerShell in a variety of scenarios Addresses new features in the latest version of PowerShell and the additional functionality delivered by new products that provided direct or indirect ways to use PowerShell for scripting and automation purposes Explores the language fundamentals and how to use PowerShell for desktop, server, server application, and virtualization/cloud situations This thorough guide goes well beyond theory to offer real-world information and new scripting techniques, enabling administrators and developers to make the most of PowerShell 2.0.

Mastering VMware Horizon 7 2016-10-14 Peter von Oven Learn advanced desktop virtualization techniques and strategies and dive deeper into VMware Horizon 7, take responsibility for optimizing your end user experience About This Book Build better virtualized services for your users with VMware Horizon 7 Take full advantage of Horizon's range of features for confidence and control in your virtualized solutions Take responsibility for transforming your organization - this guide will get you started! Who This Book Is For Admins, architects... whatever your role, if you find virtualization a bit of a headache this book is for you. You'll go deep into VMware Horizon and see just what it's capable of. It will take you to an advanced level, but at a pace that ensures you're always solving real-world problems. You'll need some experience in desktop management using Windows and Microsoft Office, and familiarity with Active Directory, SQL, Windows Remote Desktop Session Hosting, and VMware vSphere technology. What You Will Learn Successfully configure Horizon 7 for the needs of your users Find out how VMware is perfect for end-user computing delivering virtual desktops, session-based desktops, and hosted applications all from the same platform Learn how to develop, and deploy a complete end-to-end solution Discover how to optimize desktop OS images for virtual desktops Build, optimize, and tune desktop operating systems to deliver a superior end-user experience Explore the Horizon 7 infrastructure, so you can take full advantage of it! In Detail Desktop virtualization can be a bit of a headache. But VMware Horizon 7 changes all that. With a rich and adaptive UX, improved security and a range of useful features for storage and networking optimization, there's plenty to love. But to properly fall in love with it, you need to know how to use it. And that means venturing deeper into the software, taking advantage of its extensive range of features, many of which are underused and underpromoted. This guide will take you through everything you need to know to not only successfully virtualize your desktop infrastructure but also to maintain and optimize the infrastructure to keep all your users happy. We'll show you how to assess and analyze your infrastructure, and how to use that analysis to design a solution that meets your organizational and user needs. Once you've done that, you'll find out how to build your virtualized environment, before deploying your virtualized solution. But more than that, we'll also make sure you know everything you need to know about the full range of features on offer, including mobile cloud, so you can use them to take full control of your virtualized infrastructure. Style and approach Focusing on an end-user project, this useful, yet comprehensive guide will show you how to take full advantage of VMware's Horizon 7 solution and how to successfully implement it for your organization.

Citrix XenApp Platinum Edition for Windows: The Official Guide 2008-05-14 Tim Reeser More than 180,000 organizations and 50 million users run Citrix software

Be a Citrix Hero 2020-04-05 D. J. Eshelman

Microsoft System Center 2012 Unleashed 2012 Chris Amaris This is the definitive real-world guide to Microsoft System Center 2012, Microsoft's newest and most powerful version of System Center. Authored by consultants who've deployed System Center in hundreds of enterprises and innovative smaller businesses, this book brings together up-to-the-minute tips, tricks, and techniques you just won't find anywhere else. You'll learn how to use System Center's powerful capabilities to build highly-efficient managed environments that encompass datacenters, cloud environments, client computers, mobile devices, and more. The authors address planning, design, implementation, integration, and administration, and cover every component, including Configuration Manager, Operations Manager, Data Protection Manager, Virtual Machine Manager, Service

Manager, and Orchestrator. Use Configuration Manager 2012 to deliver software and updates in highly-distributed environments including datacenters, clouds, and mobile devices Reliably manage and report on assets with Configuration Manager 2012 Perform monitoring, alerting, operations, and security reporting with Operations Manager 2012 Use Data Protection Manager 2012to protect file systems, SQL, Microsoft Exchange, and SharePoint Leverage Data Protection Manager 2012's improved central monitoring and remote recovery Run Hyper-V virtualized environments with VMM 2012--including new private clouds and mixed private/public fabrics Use Service Manager 2012 to provide top-down integration, and use Orchestrator 2012 for bottom-up process automation and integration "glue" Give users an efficient self-service portal for creating service and incident requests and browsing service catalogs Manage service offerings and implement enterprise-wide change control with Service Manager 2012 Ensure compliance by creating, executing, and repeating auditable, documented processes with Orchestrator 2012

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